

Professional Experience

User Interface Designer

Feb.2008 - Present

IBM

Hursley, UK

User interface designer for IBM SPSS Modeler, a predictive modeling tool for analysts that has a user-friendly graphical interface.

User Interface designer for IBM SPSS Decision Management, a suite of configurable web-based applications that enable business users to integrate predictive models into their core decision management process alongside business rules, and deliver answers in real-time at critical interaction points such as call centres.

Requirements and functional specification, user interface specification, use cases, wireframes, prototyping.

IT Projects Manager

Nov. 2006 - Nov. 2007

3Sixty Group Holdings Ltd.

London, UK

Designed and coordinated development of a web-based application for administering Limited Companies.

Administrator of the company's network (3 servers, 30 workstations).

Compiled the complete System requirements Specification, with prototypes, for 3 applications.

Wrote user manuals (both internal and for end users) for large web-based applications.

Designed and helped write copy for marketing advertisements and editorials, published in industry-specific magazines.

Designed website banners, logos and graphics for other sales publications. Standardised the company signature on own initiative after designing a template. Consolidated and homogenised the entire suite of documents used by the sales team, thus improving company image.

Web design and programming for the company website. Helped generate more than 30 new enquiries per month by setting up first-point-of-contact forms.

Freelance IT Consultant

Aug. - Sept. 2006

Supply Insight

Hamden, CT, USA

Technical writing and Interface design consulting, to improve the interface for *SAM for Healthcare* and *MandatePLUS for the Department of Defense*, their two main applications. Composed two user manuals complete with annotated screenshots, and compiled a workflow diagram to illustrate the operating procedure for *MandatePLUS*.

IT Consultant

Sept. 2005 - May 2006

Ideal Systems

Athens, Greece

Involved in various projects, mostly in the capacity of designer, consultant or technical writer.

- *i-docs solution - National Printing House of Greece*

Web application for purchasing digitally-signed PDF issues of the Government Gazette.

UI flow diagram, use cases, designed the online interface (CSS, JSP, graphics). Supervised the composition of the user manual. Coordinated the efforts of the 4-person development team involved.

- *i-docs Configurator - TIM, Vodafone*

Web-based application for editing the XML files that configure *i-docs*.

Coded XML for EJBs, designed the UI (CSS, JSP, graphics), composed user help in html, and a detailed administrators manual on how to further customise the UI using XML.

Composed detailed and selectively illustrated user manuals for *i-docs* components like the Admin Tool and Bill Generator.

Designed and composed all of the company's marketing brochures.

Generated content and layout designs for the company webpage.

Translated software and documentation between Greek and English.

Education

Bachelor of Computer Engineering

McGill University

Final project on Distributed Computing using SOAP over TCP/IP.

UK degree equivalent (2:1)

Sept. 1997 - June 2005

Montreal, Canada

Baccalauréat Français

Collège Stanislas

Option Sciences, Spécialité Maths, Mention *Bien* (Average: 15.29/20).

UK equivalent (Mathematics, Physics, English) 340 UCAS pts.

June 1997

Montreal, Canada

Languages

English: Like mother tongue (CEFR C2)

French: Like mother tongue (CEFR C2)

Greek: Like mother tongue (CEFR C2)

Italian: Fluent (CEFR C1)

German: Elementary (CEFR A1)

IT Skills

Documents & Data: Access, Excel, PowerPoint, Publisher, \LaTeX , Visio, Word, WordPerfect.

Programming: C, C++, Java, Basic, Pascal. Some batch scripting skills.

Publishing, Graphic Design, Prototyping: Acrobat, Balsamiq Mockups, FrameMaker, Fireworks, Illustrator, Photoshop, Publisher, Visio.

Web Development: HTML, CSS, JavaScript, JSTL, JSP, XML, some PHP, UML. Dreamweaver.

Work environments: Unix, Linux, SunOS, DOS, Windows (XP,SBS).

Professional Affiliations

Institute of Engineering and Technology (IET): Member with MIET post-nominals.

Usability Professionals Association (UPA): Member.

Accomplishments / Interests

- Wrote, on commission, a 50-page Beginner's Guide to Tarot including the history, meaning of the cards and a selection of spreads for readings. Responsible for all graphics text and layout. (July 2006)
- MHSA (McGill Hellenic Student Society) Member and Webmaster.
- Make-up artist and costume designer for the McGill Engineering Theatre Group (Nov. 2002)
- Sponsorship Coordinator, Webmaster and Electronic Design team member of the McGill Formula SAE Racing Team. Participated in dashboard design for the car, EFI programming in assembly, general testing, the making of our promotional video and prepared request for sponsorship letters and sponsor packages for the team. (1997 - 1999)
- Hobbies include painting, photography, dressmaking, literature, languages and traveling. Lived in Belgium, Canada, Greece, Holland, Italy and the United Kingdom.